



CHARGES & POLICIES

For a standard connection, of a ¾ inch: There is a tapping fee of \$1050.00 for all new connections in addition to a \$125.00 activation fee and a \$50.00 service charge. This also applies to all customers entering into Witt and Baneberry service areas where there already is a WUD tap. 1" & 2" tapping fees are \$4,950.00. Monthly service charges vary with the amount of water usage.

Minimum Bill of \$24.00 for the first 1000 gallons

\$7.50 per thousand gallons for All usage over 1,000 gallons

All other connections are as follows:

1-Inch, 2-Inch, & 3-Inch Connections:

\$92.00 MINIMUM for 1,000 gallons

\$6.50 per 1000 gallons for all usage over 1,000 gallons

6" Connections are \$101.60 minimum bill

First - 50,000 gallons \$2.82/K Gal.

Next - 50,000 gallons \$2.52/K Gal.

Over - 100,000 gallons \$2.28/K Gal.

Fire line tap on a 2-lane road is \$5,000.00 for 6" pipe plus road bore; \$150.00 for every foot after. A fire line tap on a 4-lane road is \$5,000.00 for 8" pipe plus road bore; \$150.00 for every foot after.

All of the above are subject to a local and state tax in addition of 9.75% in Hamblen County, 9.75% in Jefferson County, and 10% Morristown City with the exception of taps and activation fees.

To all customers: Bills should be received by the first day of the month. WUD IS NOT RESPONSIBLE IF YOU DO NOT RECEIVE YOUR BILL. It is the customer's responsibility to contact WUD to inquire about the amount of the bill if not received by the first of the month. If you fail to pay your bill by the ninth of each month, you will be charged a penalty of 10% of your balance due. If you fail to pay your bill by the 19th of each month, you will be charged a \$50 disconnect fee and your water will be cut off. To get your water turned back on, the \$50.00 disconnect fee must be paid in addition to your balance due. Any reconnects after 3:00 pm on week days will result in a larger fee of \$100.00 plus the balance due. Weekends and holidays reconnection will be \$100.00 plus the balance due. There will be a \$30.00 service charge for all returned checks. Failure to collect your returned check will result in your water being cut off.

THESE CHARGES ARE SUBJECT TO CHANGE AT ANY GIVEN DATE BY OUR BOARD OF DIRECTORS.

Cross Connections - Meters

--Witt Utility does not permit any connections with our water, such as well with city, etc. Not only is this very dangerous for you as well as other customers, the Witt Utility Board of Commissioners prohibits it. This policy grants Witt Utility authorization to inspect customers' premises annually. If anyone should violate this policy, their service with Witt Utility will be corrected or terminated. --
Only one meter allowed per household. No exceptions. Duplex units and apartments require one meter per unit.

Customers are responsible for a shut-off valve in their home, the meter shut-off is the property of Witt Utility.

Board Meetings are the first Thursday of every other month at 3:00 p.m.

By my signature below, I agree to abide by and understand the above policies:

Witt Utility District is an Equal Opportunity Provider. Discrimination complaints should be sent to: USDA Director, Office of Civil Rights, Washington, DC 20250-9410

Additional charges that may apply to your account:

Transfer fee – when you transfer services from one account to another that is within Witt Utility District System \$50.00

Automated Bank Draft fee – Monthly fee to allow ACH bank draft payments from your bank to Witt Utility District's bank. \$1.50

Credit Card fee – A charge for you to pay your bill with either a credit card or debit card.

To pay inside or at drive thru \$3.50

To pay over the phone \$3.50

Yearly state fee – This is a fee that is charged by the Department of Environment and Conservation on a yearly basis on the June monthly bill.

Service Charges – the following may be charged a service charge, to reread meter after we have read meters \$50.00, coming out to check a meter per customer request \$50.00, emergency turnoffs if customer has a leak during business hours \$50.00 after business hours \$100.00, If we have to come more that one time to read a meter \$50.00.

Meter Check – if we change out old meter per customer request and send it off to have the meter tested. \$50.00

The following charges only apply to customers within Morristown City Limits and are sent to us from Morristown City:

Sewer charges, garbage can fees, and storm water fees.

The following Charges apply to customers that live in the Meadow Brooke Trailer Park in White Pine and are sent to us from White Pine:

Sewer charges

Violation Charges: If you are discovered to be in a violation of meter misuse, you will be fined a charge of \$150.00 plus cost of meter, materials, and labor to fix meter back

Violation charges are subject to change at the discretion of the General Manager depending of the circumstance, whether it was accidental or intentional. These charges are put in place so that everyone is treated in a fair and equal manner.